



The outbreak and the impact of the Coronavirus COVID-19 has brought change to every aspect of our lives and businesses. For the time being, the Customer Service Team is modifying hours beginning Monday April 6th.

New hours M-F 9 a.m. EST to 7 p.m. EST

The Wilmer Plant will continue operating on our normal production schedule. We are accepting, processing, and shipping orders as we receive them.

- **To reach a Wilmer Customer Service Representative email wcs@4wilmer.com or call 800-494-5637**
- **For orders, invoices & shipment tracking login to YourWilmer.com**
- **Visit the e-Commerce site to shop on-line at 4PrintPlayer.com**
- **For a list of products used by essential businesses [Click Here](#)**

Just a reminder we are asking you whenever possible to verify that your customers are able to receive packages when you send Wilmer your order. The more you can do to determine if your Commercial customer is accepting shipments the better for all modes (Small Package, LTL, TL) of shipping. This will help safeguard against lost orders due to delivery issues.

We stand by our commitment to continue to work with our distributors to serve your customers' needs the best we can during this challenging period. As concerns arise, we will communicate with you to ensure you are up to date.

Sincerely,

The Wilmer Team