



## **HEALTHCARE FORMS MEET COMPLIANCE AND PRIVACY**

### **NEEDS & BEST PRACTICES**

#### **The Customer Challenge**

Healthcare documents are a big part of any medical practice, from sign-in sheets to scripts. Without a single, knowledgeable source for these products, many facilities are vulnerable to higher prices and non-compliance. A large practice with 40 physicians found this to be all too true. Each doctor was ordering their own scripts which resulted not only in wildly inconsistent prices but also the potential to be rejected by pharmacies for non-compliance.

#### **The Wilmer Program Solution**

Working closely with the practice's management company, we were able to provide a better, more consistent pricing on scripts and ensure that all are state compliant. We also evaluated the facility's check-in system and determined they were not using HIPAA compliant sign-in sheets in their offices. We explained how the form protects patient privacy and how offices can use them to monitor their patient load each day/week. By using a numbering system, the HIPPA compliant sign-in forms enable offices to keep patients names confidential, while providing a signature for each patient seen when needed.

#### **The Payback**

With a single source system in place, the physicians in this practice were able to focus on quality patient care and enjoy peace of mind knowing they have compliant, uniform, consistently priced healthcare forms.